



Generation Hope Family Counseling & Consulting, LLC

RIGHT TO RECEIVE A GOOD FAITH ESTIMATE OF EXPECTED CHARGES (No Surprises Act)

You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost.

Under the law, health care providers need to give patients who don’t have insurance or who are not using insurance an estimate of the bill for medical items and services.

- **Your Right to an Estimate:** You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- **Timing:** Make sure your health care provider gives you a Good Faith Estimate in writing at least 1 business day before your medical service or item. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- **Dispute Rights:** If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- **Save Your Copy:** Make sure to save a copy or picture of your Good Faith Estimate.

For Questions or to File a Complaint:

**Contact this Office First: Generation Hope Family Counseling & Consulting,
LLC Phone: (402) 932-8884**

Federal "No Surprises" Help Desk: For questions or more information about your right to a Good Faith Estimate, visit: **www.cms.gov/nosurprises** Or call: **1-800-985-3059**

Nebraska Department of Insurance: (Consumer Affairs Division)
Phone: (877) 564-7323 **Website:** doi.nebraska.gov

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